



Employment Opportunity Natoaganeg First Nation

Position Title: Resident Support Worker

Program: Nignen Women's Shelter

Salary: Starting at \$23.00/hour

Hours of Work: Rotating 12-hour shifts - Days, nights, evenings, and weekends

Status: Full-time

Anticipated start date: May 4th, 2026

Nignen Women's Shelter provides emergency shelter, services, and supports to women, their children and the 2SLGBTQIA+ community, who are experiencing or have recently experienced intimate partner violence in Indigenous communities in New Brunswick. Nignen strives to be a center of excellence in providing the highest level of trauma-informed, culturally sensitive support. The shelter is recruiting a team of full-time and casual crisis support staff to become part of this essential work. Employees will be provided with training and orientation upon commencement of their employment.

Suitability

The ideal candidate for this role is empathetic and compassionate. They are a confident decision-maker with the ability to build trust and resolve conflict. A solid understanding of First Nations history and culture is essential. Lived experience related to the position is a definite asset. Female applicants of indigenous ancestry preferred.

Responsibilities

- Responding to calls on the 24-hour crisis line
- Providing care and support to residents
- Aiding with assessment and intake
- Providing safety and security of residents
- Fostering healthy relationships among residents and staff
- Facilitating supports from external social service agencies
- Maintaining exceptional documentation standards and data collection
- Provide updates to colleagues and escalate issues as appropriate
- Housekeeping and food preparation
- Monitor and ensure household standards and policies are upheld
- Adhering to strict confidentiality
- Perform additional duties as requested

Qualifications and Experience

- Post-secondary education in social sciences such as human service worker, social service community worker (an equivalent combination of training and experience may be considered)
- Experience working within First Nation communities and knowledge of culture and traditions
- Demonstrated understanding of the barriers, challenges, and the dynamics of violence against women, children and the 2SLGBTQQIA+ community
- Must be trained or willing to obtain training in CPR/ First Aid, and Non-violent crisis intervention
- Demonstrated ability to collaborate with the community, staff, and partner agencies
- Demonstrated commitment to strict client confidentiality
- Ability to meet the physical demands of the position
- Ability to speak the Mi'kmaq language is an asset
- Successful Criminal Record/Vulnerable Sector Checks
- Proven ability to work within a team environment with respect to professionalism, cooperation, sensitivity, and cultural awareness

Those interested in applying are asked to submit a resume demonstrating the required qualifications and competencies for the position. Please clearly reference competition **2026-WS-01** and forward your application to **Careers@NatoaganegFirstNation.ca** on or before **April 17th, 2026.**

While we thank all who have applied, only those selected for an interview will be contacted.