



## **Employment Opportunity Natoaganeg First Nation**

**Position Title:** Casual Crisis Support Worker

**Program:** Nignen Women's Shelter

**Salary:** \$23/hour, all-inclusive

**Hours of Work:** 12-hour shifts - Days, nights, evenings, and weekends on an as needed basis

Nignen Women's Shelter provides emergency shelter, services, and supports to women, their children and the 2SLGBTQQIA+ community, who are fleeing from intimate partner violence in Indigenous communities in New Brunswick. Nignen strives to be a center of excellence in providing the highest level of trauma-informed, culturally sensitive support.

### **Suitability**

The ideal candidate must be available to work night, evening, and weekend shifts on short notice. They are empathetic and compassionate. They are a confident decision maker with the ability to build trust and resolve conflict. A solid understanding of First Nations history and culture is essential. Lived experience related to the position is a definite asset. Female applicants of indigenous ancestry preferred.

### **Responsibilities**

- Responding to calls on the 24-hour crisis line
- Providing care and support to residents
- Aiding with assessment and intake as required
- Supporting safety and security of residents and staff
- Providing lay counselling
- Supporting healthy conflict management
- Liaising with other social service agencies
- Record accurate and detailed shift notes
- Provide updates to senior staff and escalate issues as appropriate
- Housekeeping and food preparation as required
- Monitor and uphold household rules and policies
- Adhering to strict confidentiality
- Assisting with short-term childcare
- Perform additional duties as requested

### **Qualifications and Experience**

- High school diploma or GED

- Post secondary education in social sciences such as human service worker, social service community worker (an equivalent combination of training and experience may be considered)
- Experience working within First Nation communities and knowledge of culture and traditions
- Demonstrated understanding of the barriers, challenges, and the dynamics of violence against women, children and the 2SLGBTQQA+ community
- Must be trained or willing to obtain training in CPR, Non-violent crisis intervention, and first aid
- Demonstrated ability to collaborate with the community, staff, and partner agencies
- Demonstrated commitment to client confidentiality
- Ability to meet the physical demands of the position
- Ability to speak the Mi'kmaq language is an asset

### **Special Requirements**

- Successful Criminal Record/Vulnerable Sector Checks
- Proven ability to work within a team environment with respect to professionalism, cooperation, sensitivity and cultural awareness
- Certified or willing to obtain certification in CPR, Non-violent crisis intervention, and first aid

*Those interested in applying are asked to submit a resume to [Careers@NatoaganegFirstNation.ca](mailto:Careers@NatoaganegFirstNation.ca) on or before Friday, June 21<sup>st</sup>, 2024. While we thank all who have applied, only those selected for an interview will be contacted.*